



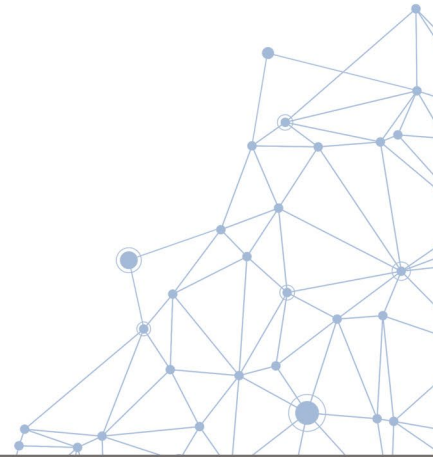
Warren County, New York Hazard Mitigation Plan – 2023 Update

Homework Workshop | November 16, 2022 10:00am



Agenda

- 1 Welcome
- 2 Benefits of Hazard Mitigation
- 3 Hazard Mitigation Planning Overview
- 4 Planning Partnership Responsibilities
- 5 Worksheet Review/Data Input
- 6 Community Lifelines/Critical Facilities
- 7 Questions/Next Steps/Wrap Up





This is the Benefit of Participating in the Plan

By participating AND adopting the hazard mitigation plan:

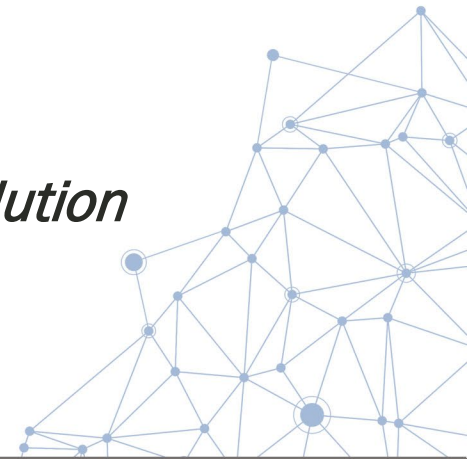
- 1.** Your community remains eligible for pre-disaster mitigation funding!
- 2.** Your plan will help reduce future damages in your community





How Do You Participate?

- Submit Letter of Intent to Participate
 - If you haven't returned it yet, please do so ASAP!
- ***Provide information about your town or village.***
(This will be included in your chapter of the plan.)
- Attend planning partnership meetings/workshops
- Provide data and information in a timely manner
- Support public and stakeholder outreach in your jurisdiction
- Review and provide feedback on Draft and Final Plan documents
- Facilitate the adoption process – ***governing body must pass an Adoption Resolution***
- Implement and maintain the Plan

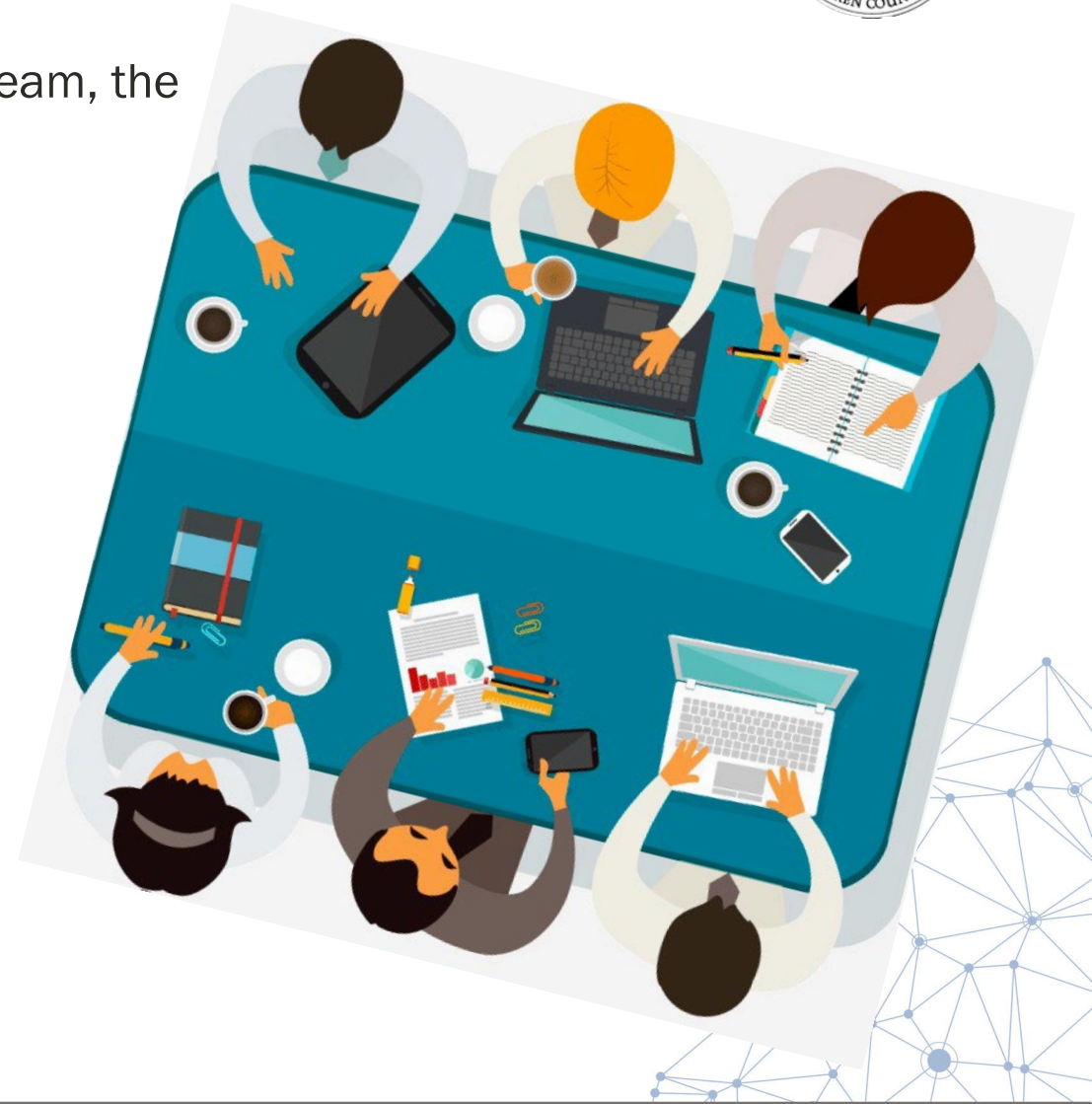




Assemble Your Mitigation Team!

If you have not fully decided who should be on your municipal team, the following can provide you a better idea on who to invite:

- NFIP Floodplain Administrator
- Building Code Official
- Engineer
- Land Use Planner
- Clerk
- Mayor/Administrator
- Municipal CFO/Fiscal Representative
- Public Works Superintendent/Director
- Police/Fire Official





What We Your Input!

- Tetra Tech has provided you with worksheets
- Information from the last plan has been pre-populated in your worksheets, as available.
- Your Mitigation Team is responsible for
 - providing updated information
 - reviewing the information from the 2017 plan.
- *This information will be included in your town or village annex*

SECTION 9.2. TOWN OF BOLTON

SECTION 9.

9.2 TOWN OF BOLTON

This section presents the jurisdictional annex for the Town of Bolton that provides resources and information to assist public and private sectors to reduce losses from future hazard events. This annex is not guidance of what to do when a disaster occurs. Rather, this annex concentrates on actions to reduce or eliminate damage to property and people that can be implemented prior to a disaster. Information presented includes a general overview of the municipality, who in the TOWN participated in the planning process, an assessment of the Town of Bolton's risk and vulnerability, the different capabilities used in the TOWN, and an action plan that will be implemented to achieve a more resilient community.

9.2.1 Hazard Mitigation Planning Team

The Town of Bolton identified the hazard mitigation plan (HMP) primary and alternate points of contact and developed this plan over the course of several months with input from many TOWN departments, including XXXX. The XXXX represented the community on the Warren County Hazard Mitigation Plan Planning Partnership and supported the local planning process requirements by securing input from persons with specific knowledge to enhance the plan. All departments were asked to contribute to the annex development through reviewing and contributing to the capability assessment, reporting on the status of previously identified actions, and participating in action identification and prioritization.

The following table summarizes municipal officials that participated in the development of the annex and in what capacity. Additional documentation on the municipality's planning process through Planning Partnership meetings is included in Volume 1, Section 3 (Planning Process) and Appendix C (Meeting Documentation).

Table 9.1-1. Hazard Mitigation Planning Team

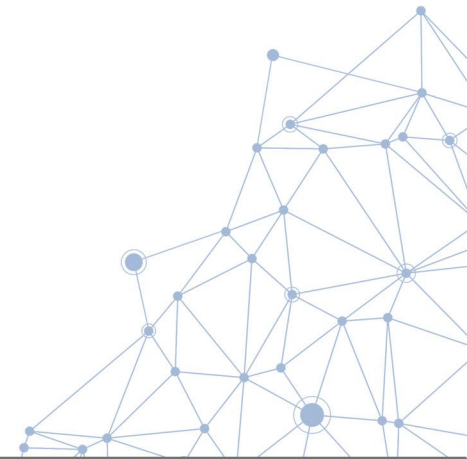
Primary Point of Contact	Alternate Point of Contact
Name/Title: Joshua Westfall, AICP Address: 4949 Lake Shore Drive, Bolton Landing, NY 12814 Phone Number: 518-644-2893 Email: Westfall.J@Town.Bolton.NY.US	Name/Title: Richard Miller, PE Address: 4949 Lake Shore Drive, Bolton Landing, NY 12814 Phone Number: 518-644-2893 Email: Miller.R@Town.Bolton.NY.US
NFIP Floodplain Administrator	
Name/Title: Richard Miller, PE Address: 4949 Lake Shore Drive, Bolton Landing, NY 12814 Phone Number: 518-644-2893 Email: Miller.R@Town.Bolton.NY.US	
Additional Contributors	
Name/Title: Method of Participation: Name/Title:	

TETRA TECH 2023 | HAZARD MITIGATION PLAN – WARREN COUNTY, NEW YORK 1

Hazard Event History Specific to Your Town or Village



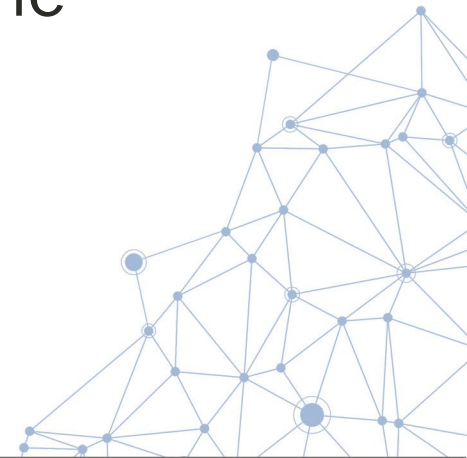
- Describe impactful hazard events that have occurred since 2017
 - When did the event occur?
 - What type of event was it?
 - What are the details of how the event unfolded?
 - How was the community impacted?
 - Damages
 - Closures
 - Injuries/deaths





HAZARD EVENT HISTORY

- ✓ Fill out contact information.
- ✓ Provide a summary of damages/impacts to the listed events AND note other local hazard events that resulted in damages, closures, or other impacts.
- ✓ Identify other hazard events that have caused damage/losses in your community. Refer to FEMA project worksheets (PWs), overtime records, police/fire reports, repair costs (invoices), etc



WORKSHEET A – HAZARD EVENT HISTORY



Hazard Mitigation Plan 2023 Update
WARREN COUNTY, NY
Worksheet A – Hazard Event History

Please work with your municipal planning team and complete this worksheet. Please send electronic Word version to Cynthia Bianco (Tetra Tech) by November 23rd, 2022.
Email: cynthia.bianco@tetratech.com

Municipality: Town of Bolton

Name and Title of Individual Completing Worksheet: _____

Warren County has frequently experienced natural hazard events. Please complete the table below to summarize specific loss and damages experienced during hazard events since the last hazard mitigation plan update (January 1, 2017). Information already populated in the table below is based on County-wide events that resulted in significant damages and losses.

Please update the table to provide a summary of local impacts to the listed events AND note other local hazard events that resulted in damages, closures, or other impacts.

Dates of Event	Event Type (Disaster Declaration if applicable)	County Designated?	Summary of Event	Municipal Summary of Damages and Losses
April 27-28, 2011	Severe Storms, Flooding, Tornadoes and Straight-Line Winds (DR-1993)	Yes	Flooding occurred along the Hudson River in Warren County from North River southward to the Saratoga County line. Numerous reports of flooding. The County had approximately \$676,000 in damages. Nearly two-thirds of the County was damaged. In the Town of Bolton, River Rd. and Highway Roads were closed from flooding. The Town brought in six loads of #4 fill to fix both roads. In addition, there was one washout on Highway Rd., which the Town used two loads of #4 fill to fix.	
May 27 – June 2, 2011	Flooding "Memorial Day Storm"	N/A	Flooding occurred in the County and there was severe damage along a thin line through the County (Stony Creek, Thurman, Warrensburg, Highway and Bolton) that resulted in \$13.125 million in damages. Extensive flood damage to transportation infrastructure occurred throughout the Town of Bolton, including Combs Road Bridge which was washed out. A 30' deep x 50' wide segment of Hendricks Road washed out. Snye Farm Road was completely washed out, along with sections of Trout Falls and Highway Roads. A 4' x 60' culvert on Ricer Rd. was also washed out.	
August 27-29, 2011	Hurricane Irene (DR-4020)	Yes	There was severe wind and flooding damage throughout the County. Very little damage occurred in the Town of Bolton. A few trees came down. The Town Highway Crew worked 15 overtime hours. Highway and Parks Departments kept all the culverts cleaned out.	

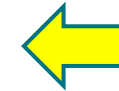


Hazard Mitigation Plan 2023 Update
WARREN COUNTY, NY
Worksheet A – Hazard Event History

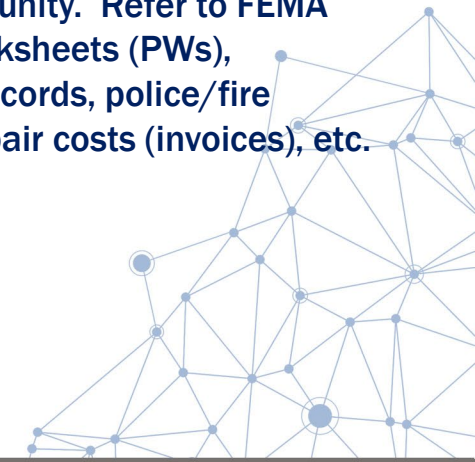
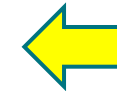
May 29, 2012	Hail and Wind	N/A	Debris removal occurred in the County as a result of this event. A generator at a fire station, a patrol car, and the canopy of a patrol boat were all damaged. Very little damage occurred in the Town of Bolton. Clean up was needed for a few downed trees. Highway crews swept debris from roadways.	
October 29, 2012	Hurricane Sandy (EM-8351)	Yes	Heavy rain fell throughout the County. In the Town of Bolton, trees came down in Cotton Point. Highway crews swept debris from roadways.	
October 31 – November 1, 2019	Severe Storms, Straight-line winds, Flooding (DR-4472) "Halloween Storm"	Yes	A strengthening low-pressure system moving from Ohio to Lake Ontario drew anomalous warmth and moisture northward on Halloween, with temperatures surging into the 60s and 70s over eastern New York and western New England. Showers across the southern Adirondacks and Mohawk Valley became steadier and heavier during the evening ahead of a strong cold front as the low continued to strengthen. Strong winds aloft mixed down to the surface as an intense line of showers developed along the front resulting in sporadic wind damage and scattered power outages over eastern New York.	A large swath of rainfall totaling 2-5 inches, with isolated areas as high as 7 inches, occurred over the Mohawk Valley and southern Adirondacks, resulting in reports of flash flooding. The runoff caused rapid rises on area creeks and streams, with river gauges reaching record levels along the Mohawk River at Little Falls, the West Canada Creek at Hrnckley and Kast Bridge, and the Sacandaga River at Hope.
January 20, 2020	Covid-19 (EM-3434)	Yes	As of November 2022, Warren County has experienced over 20,000 positive cases of Covid-19	

Please identify other hazard events that have caused damage/losses in your community. Refer to FEMA project worksheets (PWs), overtime records, police/fire reports, repair costs (invoices), etc.

Dates of Event	Event Type (Disaster Declaration if applicable)	County Designated?	Summary of Event	Municipal Summary of Damages and Losses



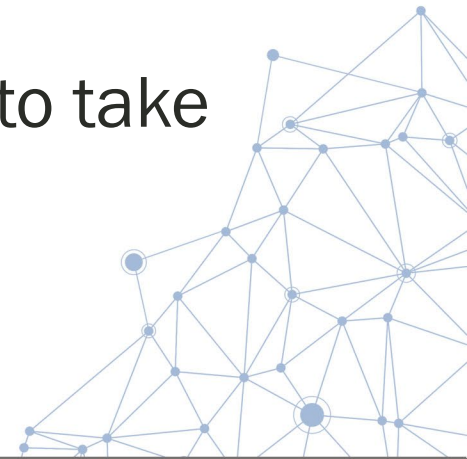
- ✓ Fill out contact information.
- ✓ Provide a summary of local impacts to the listed events AND note other local hazard events that resulted in damages, closures, or other impacts.
- ✓ Identify other hazard events that have caused damage/losses in your community. Refer to FEMA project worksheets (PWs), overtime records, police/fire reports, repair costs (invoices), etc.





Recent and Expected Future Development

- List the number of building permits for **NEW construction** issued since 2017
 - Do not include redevelopments or improvements
- List and describe recent **MAJOR DEVELOPMENT** (housing developments, hotels, commercial or industrial development, etc.) that has taken place since 2017
- List and describe **ANTICIPATED MAJOR DEVELOPMENT** likely to take place in the next 5 years.



WORKSHEET E – RECENT DEVELOPMENT (BUILDING PERMITS)



Hazard Mitigation Plan 2023 Update
WARREN COUNTY, NY
Worksheet E – Building Permits

Please work with your municipal planning team and complete this worksheet. Please send electronic Word version by November 23rd, 2022 to:
Cynthia Bianco, Tetra Tech | cynthia.bianco@tetrattech.com



Municipality: Town of Bolton

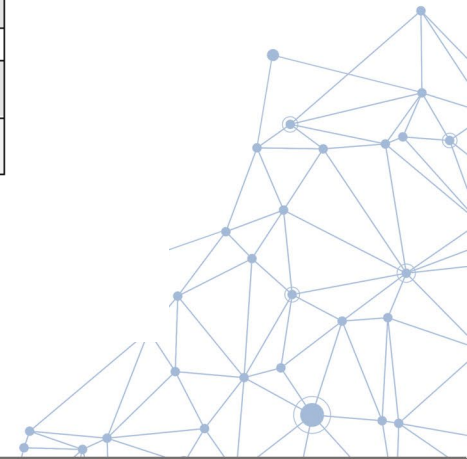
Name and Title of Individual Completing Worksheet: _____

Who can assist with completing these tables: The Building Department, Planning Department, and NFIP Floodplain Administrator



Type of Development	2017		2018		2019		2020		2021		2022	
	Total	Within SFHA	Total	Within SFHA	Total	Within SFHA	Total	Within SFHA	Total	Within SFHA	Total	Within SFHA
Number of Building Permits for New Construction Issued Since the Previous HMP* (within regulatory floodplain/ Outside regulatory floodplain)												
Single Family												
Multi-Family												
Other (commercial, mixed-use, etc.)												
Total New Construction Permits Issued												

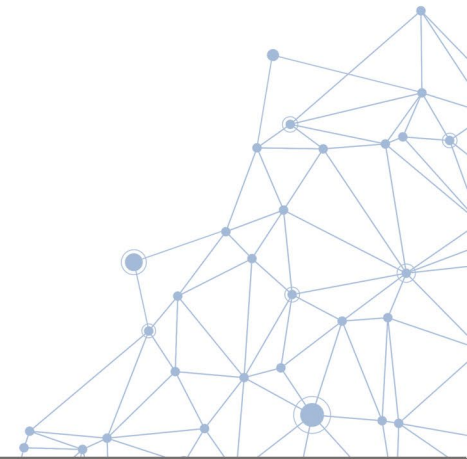
SFHA *Special Flood Hazard Area (1% annual chance flood event)*
* Only location-specific hazard zones or vulnerabilities identified.





National Flood Insurance Program

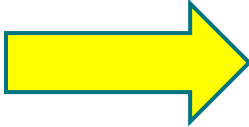
- This section should worksheet to be filled Floodplain Administrator for your community.
- Answer the questions regarding NFIP participation and implementation of floodplain administration.
- Provide details where necessary



WORKSHEET C – FLOODPLAIN ADMINISTRATION QUESTIONNAIRE



Please work with your municipal planning team and complete this worksheet. Please send electronic Word version to
 Cynthia Bianco by November 23rd, 2022
 Email: cynthia.bianco@tetrattech.com



Municipality: Town of Bolton

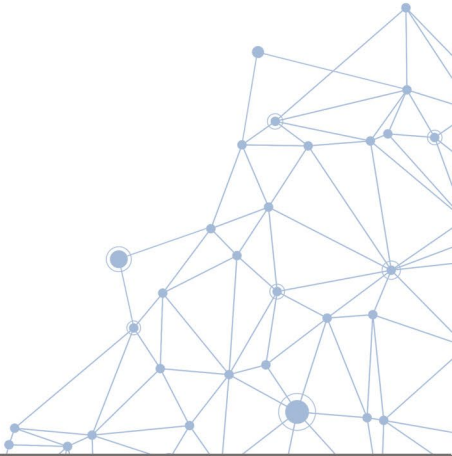
NFIP Floodplain Administrator Name/Title: _____



Who can assist with completing this table: NFIP Floodplain Administrator – as identified by role/title in your Flood Damage Prevention Ordinance.



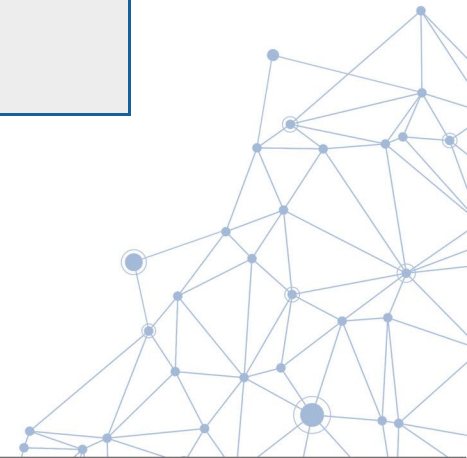
NFIP Topic	Comments
Flood Vulnerability Summary	
Describe areas prone to flooding in your jurisdiction. <ul style="list-style-type: none"> Do you maintain a list of properties that have been damaged by flooding? 	No
Do you maintain a list of property owners interested in flood mitigation? <ul style="list-style-type: none"> How many homeowners and/or business owners are interested in mitigation (elevation or acquisition)? 	No
Are any RiskMAP projects currently underway in your jurisdiction? <ul style="list-style-type: none"> If so, state what projects are underway. 	-
How do you make Substantial Damage determinations? <ul style="list-style-type: none"> How many were declared for recent flood events in your jurisdiction? 	No
How many properties have been mitigated (elevation or acquisition) in your jurisdiction? <ul style="list-style-type: none"> If there are mitigation properties, how were the projects funded? 	None
Do your flood hazard maps adequately address the flood risk within your jurisdiction? <ul style="list-style-type: none"> If not, state why. 	



WORKSHEET C – FLOODPLAIN ADMINISTRATION QUESTIONNAIRE



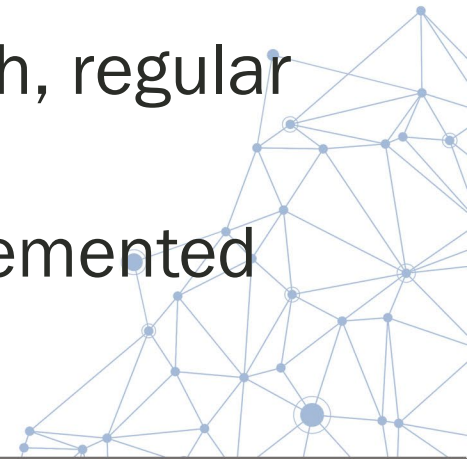
<p>• If not, state why.</p> <p>NFIP Compliance</p>	
What local department is responsible for floodplain management?	
Are any certified floodplain managers on staff in your jurisdiction?	Yes – Floodplain Administrator
Do you have access to resources to determine possible future flooding conditions from climate change?	Unknown
Does your floodplain management staff need any assistance or training to support its floodplain management program? <ul style="list-style-type: none"> • If so, what type of assistance/training is needed? 	No
Provide an explanation of NFIP administration services you provide (e.g., permit review, GIS, education/outreach, inspections, engineering capability)	





Status of Previous HMP Mitigation Actions

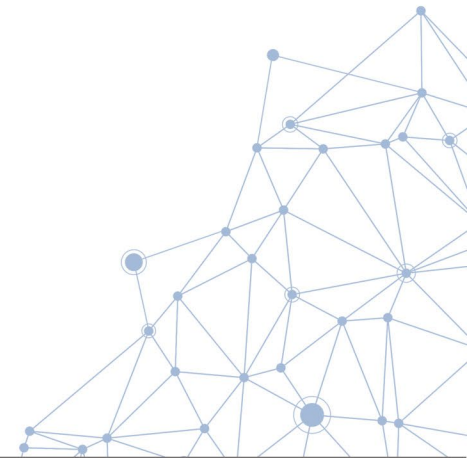
- Report on the status of previous mitigation actions from the 2017 plan.
 - **In Progress:** The action has been started but has not been completed to date.
 - **No Progress:** The action has not been started
 - **Ongoing Capability:** The action has been started and is now part of the municipality's regular or annual operations
 - Examples: Regular stormwater cleaning, annual outreach, regular trainings for staff
 - **Complete:** The action has been 100% completed and implemented





Status of Previous HMP Mitigation Actions

- Indicate if this action should be included in the 2023
 - In progress actions should be carried over
 - If identified as an ongoing capability, we will include it in the integration section of the annex but not as a 2023 action
 - Completed actions will not be carried over as actions in the 2023 HMP update



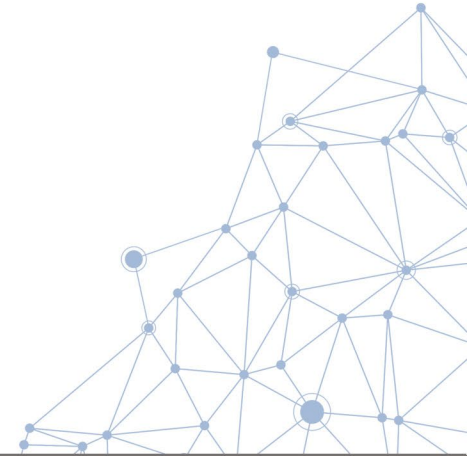
WORKSHEET D – 2017 MITIGATION ACTION OR PROJECT REVIEW



WARREN COUNTY HAZARD MITIGATION PLAN UPDATE Worksheet D - Mitigation Action Review Town of Bolton



Project #	Project	Hazard(s) Addressed	Brief Summary of the Original Problem	Responsible Party	Status (In Progress, Ongoing, No Progress, Complete)	Evaluation of Success (if project status is complete)		Next Steps 1. Project to be included in 2023 HMP or Discontinue 2. If including action in the 2023 HMP, revise/reword to be more specific (as appropriate). 3. If discontinue, explain why.
						Cost	Level of Protection	
1	Develop a Hamlet-wide Stormwater Drainage System plan for the Hamlet of Bolton	Flood		Planning, Town Board	Choose an item.	Cost	Level of Protection	Choose an item.
2	Adopt and implement the Local Waterfront Revitalization Plan (draft released in July , 2014).	All Hazards		Town Board	Choose an item.	Cost	Level of Protection	Choose an item.
3	Edgecomb Pond Dam Auxiliary Spillover Development Project: Install an auxiliary spillway for the dam which provides water to hamlet (built-up) area. Drainage easements have been acquired in area where new spillway would be built.	Flood		Bolton Water District, Town Board	Choose an item.	Cost	Level of Protection	Choose an item.
4	Edgecomb Pond Dam Upgrades: Make structural upgrades and improvements of the existing Edgecomb Pond Dam as called for by the upcoming structural evaluation. The Dam (owned by Bolton Water District) is in need of some improvements. The Town is in the process of contracting for a	Flood		Bolton Water District, Town Board	Choose an item.	Cost	Level of Protection	Choose an item.





Status of Previous Mitigation Actions

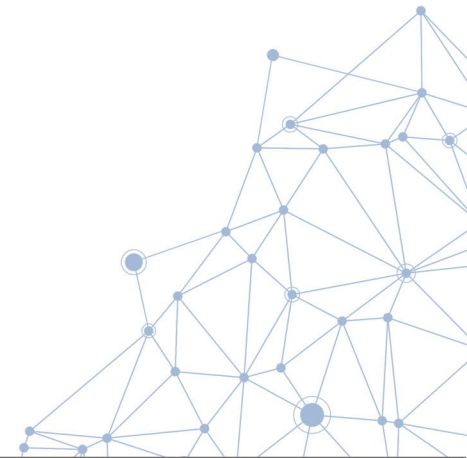
- List any mitigation actions or measures taken since the 2017 plan that were not part of the 2017 mitigation strategy
 - Did you install generators at critical facilities?
 - Upsize culverts or drainage pipes to reduce flooding?



WARREN COUNTY HAZARD MITIGATION PLAN UPDATE Worksheet D - Mitigation Action Review Town of Bolton



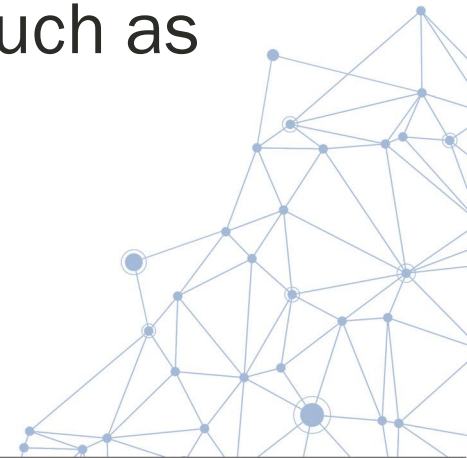
Have you completed, or are there any in-progress or proposed mitigation or resilience projects that are not included in the table above since 2017? If yes, please provide the project details, what the project is mitigating and who is implementing below.





Identified Issues

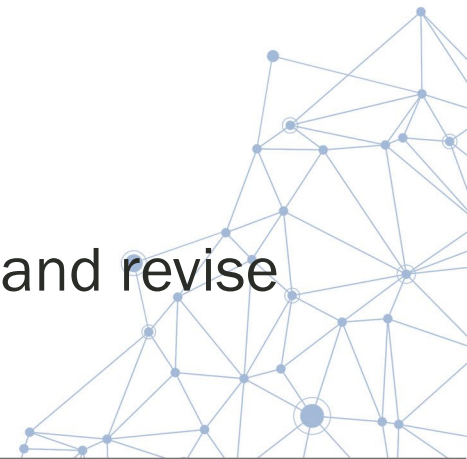
- Where are the problem areas in your community related to damages due to natural hazards?
 - What problems need solving?
 - What solutions need implementation?
 - What projects need funding?
- Tell us about floodprone locations outside of the floodplain such as stormwater/urban flooding areas
- Tell us about areas that experience damages.





Planning, Legal, and Regulatory Capability

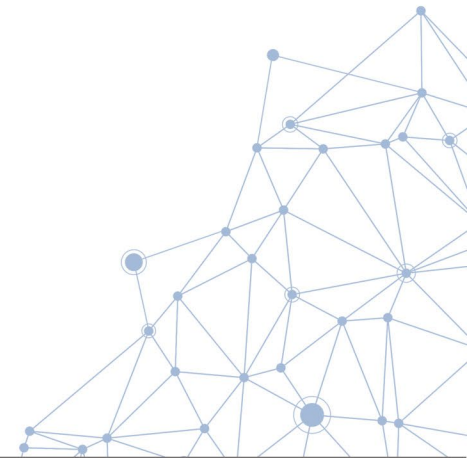
- This table reviews our codes, ordinances, & requirements; planning documents; and response/recovery planning
- Indicate if you have the plan/ordinance/requirement
- Indicate if it already integrates hazard mitigation
 - Tetra Tech has reviewed a majority of your plans, codes and ordinances and updated this section. Please review and revise accordingly.
- Describe the plan/ordinance/requirement
 - Who is in charge of implementation?
 - When was it adopted/updated?
 - How does it integrate hazard mitigation/emergency response?
 - Again, Tetra Tech addressed this during our review. Please review and revise accordingly.





Hazard Mitigation Planning Team

- Update contact information if necessary
 - Primary Point of Contact
 - Alternate Point of Contact
 - NFIP Floodplain Administrator
- **Remember**, this is a public document so your contact information will also be public.

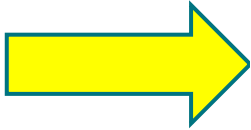


WORKSHEET B – CAPABILITY ASSESSMENT



Hazard Mitigation Plan 2023 Update
WARREN COUNTY, NY
Worksheet B – Capability Assessment

Please work with your municipal planning team and complete this worksheet. Please send electronic Word version to Cynthia Bianco (Tetra Tech) by **November 23, 2022**.
Email: cynthia.bianco@tetratech.com



Municipality: Town of Bolton
Name and Title of Individual Completing Worksheet: _____

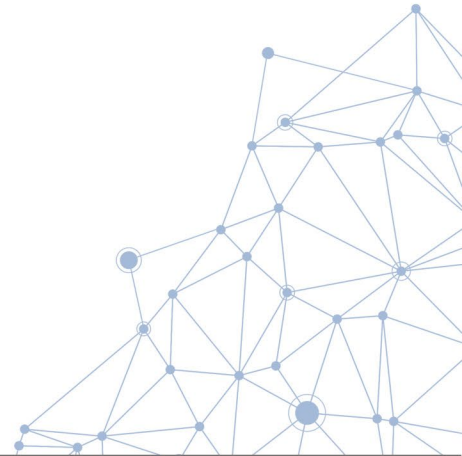
Who can assist with completing these tables: Municipal Planner, Clerk, Code Official, Administrator, Chief Fiscal Officer

Planning and Regulatory Capability

Please complete the following table to summarize the regulatory tools that are available to your community, what is present in the jurisdiction, and code citation and date. For existing regulatory tools, note how it reduces risk to hazards or how it could be updated to better integrate hazard mitigation concepts to reduce risk.

Table 9.1-2. Planning, Legal, and Regulatory Capability and Integration

	Jurisdiction has this? (Yes/No)	Citation and Date (code chapter or name of plan, date of enactment or plan adoption)	Authority (local, county, state, federal)	Individual / Department / Agency Responsible
Codes, Ordinances, & Regulations				
Building Code	Yes	NYS Property Maintenance Code	State and Local	Town Building Inspector
<i>How has or will this be integrated with the HMP and how does this reduce risk?</i> The Town of Bolton adopted the New York State Property Maintenance Code in December 2021.				
Zoning/Land Use Code	Yes	Chapter 200 – Zoning	Local	Zoning and Planning
<i>How has or will this be integrated with the HMP and how does this reduce risk?</i> Zoning Ordinance is in place to promote the health, safety, and general welfare of the community and to protect the property values and aesthetics of the community by channeling and directing growth and by regulating and restricting the height, number of stories and size of buildings and other structures, the percentage of lot that may be occupied, the size of yard, courts and other open spaces, the density of population and the location and use of buildings, structures and land for trade, industry, residence and other purposes, to the maximum extent permissible within the proper exercise of the police power as delegated by the Town Law.				
Consider the following:				
<ul style="list-style-type: none"> • Prior to zoning changes, or development permitting, does your jurisdiction review the hazard mitigation plan and other hazard analyses to ensure consistent and compatible land use? • Does the zoning ordinance discourage development or redevelopment within natural areas including wetlands, floodways, and floodplains? • Does it contain natural overlay zones that set conditions? • Does the ordinance require developers to take additional actions to mitigate natural hazard risk? • Do rezoning procedures recognize natural hazard areas as limits on zoning changes that allow greater intensity or density of use? 				
Subdivision Ordinance	Yes	Chapter 150 – Subdivision of Land	Local	Zoning and Planning
<i>How has or will this be integrated with the HMP and how does this reduce risk?</i>				



Brainstorm New Mitigation Actions for the 2023 HMP Update



- Opportunity to add new mitigation actions
- This includes all in-progress grant applications (HMGP generators, CDBG acquisitions, etc.)
- Tips for the 2023 update:
 - One action for each hazard of concern
 - Quality NOT quantity
 - Specific not general
 - What can realistically be accomplished in 5 years?



Plans and regulations include government authorities, policies, or codes that encourage risk reduction, such as building codes and state planning regulations. This may also include planning studies.



Structure and infrastructure projects involve modifying existing structures and infrastructure or constructing new structures to reduce the impact of hazards.



Natural systems protection projects minimize losses while also preserving or restoring the function of natural systems.



Education and awareness programs include long-term, sustained programs to inform and educate citizens and stakeholders about hazards and mitigation options. This category could also include training.



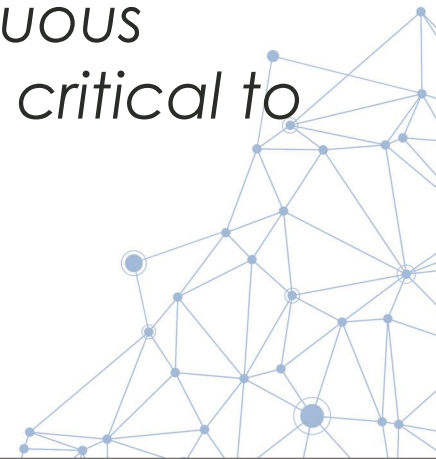
"At the first sign of a flood, you just push this little button."





Critical Facilities and Lifelines

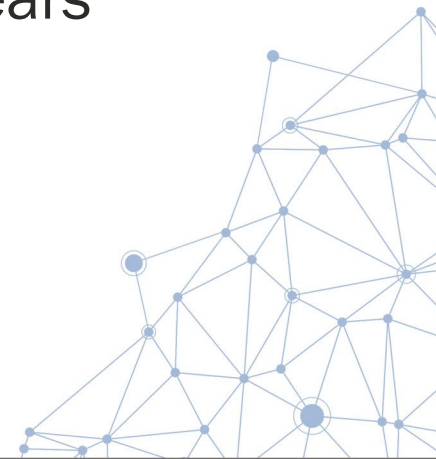
- ✓ **Critical Facilities** are those facilities considered critical to the health and welfare of the population and that are especially important following a hazard
 - ✓ Include essential facilities to ensure a full recovery following the occurrence of a hazard event, transportation systems, lifeline utility systems, high-potential loss facilities, and hazardous material facilities.
- ✓ **Lifelines** provide indispensable service that enables the continuous operation of critical business and government functions, and is critical to human health and safety, or economic security





Critical Facilities and Lifelines

- Tetra Tech will send out the Critical Facilities list to your community for your review – we push back the deadline as necessary (originally October 14th)
- Ensure the list is complete
 - Add new critical facilities that have been built/established in the last 5 years
 - Omit critical facilities that have been decommissioned in the last 5 years






We Need YOU Engaged and Involved!

- *Update your Municipal webpage and link to County's HMP webpage at <https://www.warrencountynewyorkhmp.com>*
 - Social Media Blasts – Tetra Tech will provide you with content and graphics
 - Local Announcements of HMP Update – local papers, newsletters, etc.
 - Local public meetings
 - Draft Plan Review
 - Document *each and every time* you share and engage!
- **Why conduct outreach?**
 - Informs and educates about hazards and risks
 - Invites interested parties to contribute their views and ideas for mitigation
 - Identifies conflicts and incorporates different perspectives and priorities early in the process
 - Provides data and information that improves overall quality and accuracy of the plan
 - Ensures transparency and builds trust
 - Maximizes opportunities for implementation through greater consensus and acceptance

Remember to Document Your In-Kind Services!



 **Warren County HMP - In-Kind Tracker**

Warren County received FEMA funding to update the Hazard Mitigation Plan (HMP). To help meet the required 25% match, the County will use in-kind services.

Please use this form to document your time spent working on the HMP. This includes attending meeting, conference calls, working on your municipal annex, reviewing sections of the plan, etc.

If you have any questions, please reach out to Cynthia Bianco (cynthia.bianco@tetrattech.com | 973.630.8044).

* Name

* Title

* Jurisdiction

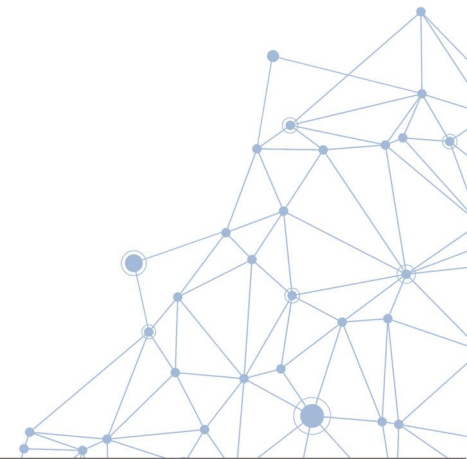
Please document your time spent working on the HMP:

Date	<input type="text"/>
# Hours	<input type="text"/>
Task Description	<input type="text"/>
Comments	<input type="text"/>

Please document your time spent working on the HMP:

Date	<input type="text"/>
# Hours	<input type="text"/>

- Use the on-line survey to document your in-kind hours worked on the hazard mitigation plan:
<https://www.surveymonkey.com/r/WarrenNYHMPInKind>



Schedule

- Planning Process
 - Confirm critical facility/lifeline inventory by December 9th
 - Worksheets due November 23rd
 - Worksheet Workshop – today!
 - Update Risk Assessment
 - Begin vulnerability assessment
 - Risk Assessment Meeting – February 2023
- Public Involvement Strategy – ongoing throughout the planning process
 - Mitigation Strategy
 - Mitigation Strategy Workshop
 - Draft Plan to Steering Committee by May 2023
 - Final draft plan to NYSDHSES and FEMA by August 2023




Savage Chickens

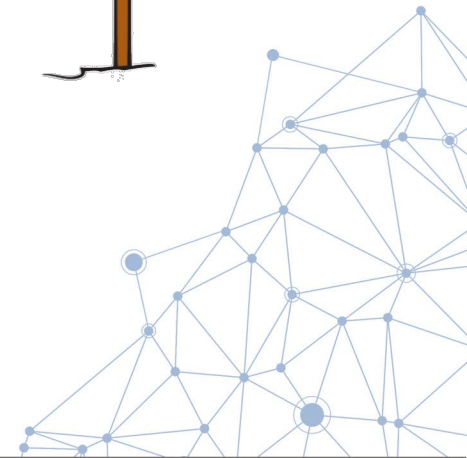
by Doug Savage





Next Steps

- COMPLETE THE WORKSHEETS
 - Use Tetra Tech to answer any questions you may have!
- Review Risk Assessment Results
- Identify Problems and Problem Areas
- Develop Mitigation Strategy
- Review Draft Plan
- Submit Draft Plan for NYSDHSES/FEMA Review
- Adopt FEMA-Approved Plan
- Implement Projects and Maintain the Plan  Increase Resilience!



Questions?



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Thank
You!